

## CHAPTER V

### CONCLUSION AND SUGGESTION

This chapter focuses on the conclusions and suggestion. The conclusion based on analyzing the data and the statement of problems. Moreover, the suggestions are given to the next researcher who is interested in doing similar research in the same field.

#### A. Conclusion

Based on the findings of the study, the researcher tries to analyze and discuss the research problem about slip of the tongue. It can be concluded that the slip of tongue of the English operator staff consists of several types and contexts which involve *perseverations*, *deletions*, *substitutions*, *additions*, *blends*, and *misderivations*. Whereas, the types of *reveals* and *anticipations* are not found in all of the data. The frequent slips occurred are *misderivations* and *deletions*. While, the fewer slips are *perseverations* and *substitutions*.

The researcher used Fromkin theory in classifying the types of slip of the tongue on that used. There are eight types of slip of the tongue; those are *perseverations*, *deletions*, *substitutions*, *additions*, *blends*, *exchanges*, *misderivations* and *deletions*. For *perseverations* is found four data, *blends* seven data, *misderivations* thirty two data, *substitutions* four data, *addition* twenty data and *deletions* twenty five data.

The slips made by the English operator staff are effected by the background situations while they utter in the call conference. All slips occurred in several context of the English operator staff; the situation, knowledge,

structure of the utterance, and spontaneity become the context which support slip of the tongue.

## **B. Suggestion**

This study focuses on types of slip of the tongue uttered by the English operator staff. So, it will become enrich the knowledge for the next researcher by giving benefits and more information about the study of linguistics especially in slip of the tongue, furthermore, this study is expected as reference and comparison that might be relevant to the subject of the researcher who interested in conducting the same field.

In addition, the further researcher is expected in investigate more deep and more specific each type used. The researcher hopes for the next researcher who interested in this term and the same research to study well gives the details of each about the cause of slip of the tongue because this point is quite difficult and need much more understanding from the researcher itself. Because slip of the tongue in educational system is very interesting to investigate the new words that produced by the speaker to deliver their utterance. And also English about language that has complex components such as, phoneme, pronunciation, structure, culture and so on, those are very interesting to investigate.

Furthermore, the researcher is fully aware that this is still far from excellence and perfection on its methodology, theories provided, procedures of analyzing, and data interpretation then the researcher knows well if there are so many weaknesses found in this study. In short, this study hopefully being

useful especially for the researcher himself as learning, and also as the additional references for those who want to conduct studies in the same field.