CHAPTER V
CONCLUSION AND SUGGESTION

In this caper, the researcher presents the conclusion of the findings in this study and also the suggestion to provide the further researcher and English students.

A.   Conclusion

The first objective is to know the kinds of politeness strategy that students use in online learning interaction through WhatsApp group. In this study, the researcher found all kinds of politeness strategy, they are positive politeness strategy, negative politeness strategy, bald-on record strategy, and off record strategy. The highest kind of politeness strategy that appear is positive politeness strategy with 81,85% of utterances. It is reasonable because in this country especially in Java Island, good attitude is necessary to make a good relationship among people in society, especially in education that need to apply good attitude and polite habit in learning process.

The second objective of this research is to know the strategy that is used to deliver the kinds of politeness strategy in online learning interaction through WhatsApp group. In this study, the researcher found some of strategies that were used to deliver kinds politeness strategy. However, it could not be denied that some strategies were not found in the data. 11 strategies were included in positive politeness strategy, 5 strategies were included in Negative politeness strategy, 3 strategies were included in Bald-on Record strategy, and 2 strategies were included in Off record strategy. The most frequent strategy which is used by students in online learning interaction through WhatsApp group is build more intensity of attention strategy in Positive politeness strategy with the percentage 36,09% or 96 utterances. It is reasonable because all students need to make a good relationship with their friends and also the lecturer to support their learning process.

B. Suggestion

Based on the conclusion that has been explained, some suggestions would be directed toward English students, other researchers, and the readers.

1. For the students

This study can be used by the students to understand how polite act is important, and it gives value to the students learning interaction. The kinds of politeness strategy and also the strategy that deliver the kinds of politeness can help students to make the change of the way they interact each other, so that there is no misunderstanding in the communication.

2. To the next researcher

The next researcher who is interested in conducting pragmatic study, especially in Politeness theory, the researcher expects that the result of this study may give benefits for their research. It is also suggested to find the newest investigation about politeness strategy through different context since this study has not explored them yet.

3. For readers

Based on the result of this study, the researcher expects that the reader can be more understand the influence of politeness in online learning interaction through WhatsApp Group. Moreover, readers are expected to learn how to act polite not only in face-to-face learning but also online learning interaction.