REFERENCES

- Alaba, A. (2012). Vision for Sustainable Development: Pragmatic Strategies of Media Political Competitive Encounter. *International Journal of Language and Literature*, 29-39.
- Amanda, Y. T., Herlina, R., & Ratnawati. (2021). The Analysis of Politeness Strategies on EFL Students' Chatting Group Interaction. *Journal of English Education Program*, 22-33.
- Bardovi-Harlig, K., & R., M.-T. (2003). *Teaching Pragmatic*. Washington DC: US Department of State Office of English Language Programs.
- Bowen, G. A. (2009). Document Analysis as a Qualitative Research Method. *Qualitative Research Journal*, 27-40.
- Brown, P., & Levinson, S. C. (1987). *Politeness: some universal in language usage*. New York: Cambridge University Press.
- Corbin, J., & Strauss, A. (2008). Basic of Qualitative Research: Techniques and Procedures for Developing Grounded Theory. Thousand Oask, CA: Sage.
- Crawford-Ferre, H. G., & Wiest, L. R. (2012). Effective Online Instructions in Higher Education. *The Quarterly Review of Distance Education*, 11-14.
- Creswell, J. W. (2012). Educational Research: Planning, Conducting and Evaluating Quantitative and Qualitative Research. United States of America: Pearson Education.
- Etae, S., Krish, P., & Hussin, S. (2016). Politeness Strategies by Thai EFL Tertiary Learners in an Online Forum. *Social Sciences & Humanities Journal*, 67-80.
- Guion, L. A. (2002). Triangulation: Establishing the Validity of Qualitative Studies. *Florida Cooperative Extension Service*, 1-3.
- Hammed, W. Q. (2010). The Impact of Gender in Determining Politeness Strategy with Reference to Iraqi Students of English. *Journal of the Collage of Arts*, 38-56.
- Kluckhohn, F. R., & Strodbeck, F. L. (1961). Variations in Value Orientations. New York: Harper & Row.
- Leech, G. (2014). *The Pragmatic of Politeness*. United States of America: Oxford University Press.

- Mahmud, M. (2019). The Use of Politeness Strategies in The Classroom Context by English University Students. *Indonesian Journal of Applied Linguistic*, 597-606.
- Manik, S., & Hutagaol, J. (2015). An Analysis on Teachers' Politeness Strategy and Student's Compliance in Teaching Learning Process at SD Negeri 024184 Binjai Timur Binjai - North Sumatra-Indonesia. English Language Teaching, 8(8), 152-170.
- Maros, M., & Rosli, L. (2017). Politeness strategies in Twitter Updates of Female English Language Studies Malaysian Undergraduates. *3L: The Southeast Asian Journal of English Language Studies*, 132-149.
- Moleong, L. J. (2001). *Metodologi Penelitian Kualitatif*. Bandung: PT. Remaja Rosdakarya.
- Monsefi, M., & Hadidi, Y. (2015). Male and Female ELF Teacher's Politeness Strategies in Oral Discourse and Their Effects on Learning Process and Teacher-Student Interaction. *International Journal on Studies in EnglishLanguage and Literature*, 3(2), 1-13.
- Moran, P. R. (2001). Teaching Culture: Prespective and Practice. Boston: Heinle.
- Murray, M., Perez, J., Geist, D., & Hedrick, A. (2012). Students Interaction with Online Course Content: Build It and They Might Come. *Journal of Information Technology Education: Research*, 125-140.
- Neuman, W. L. (2007). *Basic of Social Research: Qualitative and Quantitative Approaches.* Boston : Pearson Education.
- Nugraha, A. D., & Hartono, R. (2020). Politeness Strategies in Lecturer-Students Classroom Interaction at the Biology Class Sanata Dharma University. Advance in Social Science, Education and Humanities Research, 727-731.
- Rahayuningsih, D., Saleh, M., & Fitriati, S. W. (2020). The Realization of Politeness Strategies in EFL Teacher-Students Classroom Interaction. *English Education Journal*, 10(1), 85-93.
- Ryabova, M. (2015). Politeness Strategy in Everyday Communication. *Procedia-Social and Behavioral Sciences*, 90-95.
- S., A. A. (2012). Vision for Sustainable Development: Pragmatic Strategies of Media Political Competitive Encounter. *jordanian EFL and malay ESL postgraduate students. 3L: Language, Linguistics, Literature,*, 29-39.
- Schallert, D. L., Chiang, Y.-h. V., Park, Y., Jordan, M. E., Lee, H., Cheng, A.-C. J., et al. (2009). Being polite while fulfilling different discourse. *Computers & Education*, 1-13.

- Senowarsito. (2013). Politeness Strategies in Teacher-Student Interaction in An EFL Classroom Context. *TEFLIN Journal*, 82-96.
- Song, L., & McNary, S. W. (2011). Understanding Students' Online Interaction: Analysis of Discussion Board Postings. *Journal of Interactive Online Learning*, 1-14.
- Yin, R. (2011). *Qualitative researh from start to finish*. New York: The Guilford Press.