

**AN ANALYSIS ON POLITENESS STRATEGY IN ONLINE
LEARNING INTERACTION THROUGH WHATSAPP GROUP**

THESIS

Presented to:

State Islamic Institute of Kediri

In Partial Fulfillment of the Requirement

For The Degree of Sarjana in English Language Education



By:

NI'MATUL KHOLILAH

9.322.044.17

DEPARTMENT OF ENGLISH LANGUAGE EDUCATION

FACULTY OF TARBIYAH

STATE ISLAMIC INSTITUTE OF KEDIRI

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THROUGH WHATSAPP GROUP

I hereby declare that the thesis and the work presented in it are my own and has been generated by me as the result of my won original research. It does not incorporate any materials previously written or published by another person except those indicate in quotations and references. No portion of this work has been submitted in support of an application for another degree or qualification of this or any other university or institution of higher education. Due to this fact, I am the only person responsible for the thesis if there is any objection or claim from others.

This thesis is to fulfill the requirement for the degree of *Sarjana (SI)* in English Language Educations Department, State Islamic Institute of Kediri (IAIN) Kediri.

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APPROVAL PAGE

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Assalamu'alaikum Wr. Wb.

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Setelah diperbaiki materi dan susunannya, kami berpendapat bahwa skripsinya telah memenuhi syarat sebagai kelengkapan ujian akhir Sarjana Strata Satu (S1)

Demikian mohon maklum dan atas kesediaan bapak kami ucapkan banyak terimakasih.

Wassalamu'alaikum Wr. Wb.

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MOTTO

Don't be afraid to start

Don't be afraid to fail

Fail your way up

And, don't put too much pressure on yourself.

She Shares

DEDICATION

In the name of Allah, the Beneficent and the Merciful, this thesis is dedicated to:

1. My beloved mother; Mrs. Isti'anah, a strong and patient woman and my father; Mulyono who always work hard and give the best for my life.
2. My little sister; Sarah Kamilatul Husna, who always pray for me but I don't know exactly.
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4. My sister in university Amanda Carissa Azaria who helps me to collect the Data of this research.
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6. The last I want to thank to myself; Ni'matul Kholilah, I know it is so hard for you, all the thunder and storm ways that bring you in this level. I just want to tell you, you are enough, you are brave and you deserve the best part in this world.

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Assalamu'alaikum, wr.wb.*

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This thesis is written to fulfill of the requirements for the degree of Sarjana Pendidikan (S.Pd) English Education Program. The title of the thesis is “*An Analysis on Politeness Strategy in Online Learning Interaction Through WhatsApp Group*”.

This graduation paper will not be completed without the support and guidance of individuals and institutions. Therefore, researchers would like to express special thanks to:

1. Dr. Nur Chamid, M.M., as the Rector of State Institute for Islamic Studies (IAIN) Kediri.
2. Dr. Ali Anwar, M.Pd., as the Dean of Education Faculty, State Institute for Islamic Studies (IAIN) Kediri.

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4. Nur Afifi, M.AppLing, Ph.D and Dr.Toyyibah, S.S., M.Pd, my respectable advisors, for all guidance, knowledge, support, suggestion, time, spirit and patience.
5. All lectures of IAIN Kediri, especially those English Department for their valuable thought, knowledge and English teaching for my study during Academic year at IAIN Kediri.
6. For all my friends of IAIN Kediri, we have been through a lot to finish this thesis. I hope it will useful soon.

The researcher realized that the research was still far from being perfect. So, the researcher expected suggestions and comments from all the readers or other researcher who want to learn about this study. May Allah SWT the most almighty always bless all of us.

Kediri, December 14th 2021
The Researcher



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ABSTRACT

Kholilah, Ni'matul. (2021). *An Analysis on Politeness Strategy in Online Learning Interaction Through WhatsApp Group*. Thesis. Department of English Language Education, Faculty of Tarbiyah, State Islamic Institute (IAIN) of Kediri. Advisor: (I) Nur Afifi, M.AppLing, Ph.D, (II) Dr. Toyyibah, S.S., M.Pd.

Keywords: Politeness Strategy, Online learning Interaction, WhatsApp Group.

Politeness is one of the important aspects in linguistic. The impact of politeness affects various aspect in societies, especially in education of young generation, it can affect the way they communicate each other. Due to the Covid-19 pandemic, their interactions were limited and turned into online learning. The existence of these limitation influenced on communication between students and teachers, and also affected to the politeness strategy they use in interacting. This research aimed to examine the kinds of politeness strategies and the strategies used to deliver the types of politeness strategies in online learning interaction through WhatsApp group.

This research used a descriptive qualitative method to describe, explain and analyse the kinds of politeness strategies and the strategies used to deliver the types of politeness strategies based on theory of Brown and Levinson. The data of this research was conversation in the *WhatsApp* Group of the third grades university students of IAIN Kediri in English department at *Academic Reading* class. The instrument of this research was the researcher herself. Furthermore, the method used to collect the data was documentation.

From the analysis, the researcher found all kinds of politeness strategies that students used in online learning interaction through WhatsApp group. Those were Positive Politeness Strategy, Negative Politeness Strategy, Bald-on record Strategy, and Off-record Strategy. Moreover, students used most of the strategy to deliver the kinds of politeness strategy. In the Positive Politeness strategy, there were 11 strategies that students used, there were 6 strategies used to deliver the Negative politeness strategy, 3 strategies used to deliver Bald-on Record strategy, and 2 strategies used to deliver Off-record politeness strategy.

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