

CHAPTER V

CONCLUSION AND SUGGESTION

This chapter consists of conclusion and suggestion made by the researcher. The conclusion clarifies and summarizes the analysis done. The suggestions are presented to improve the study English.

A. Conclusion

Based on research findings, culture has a very important role in the aspect of communication. Miscommunication or misunderstanding often occurs when two different cultures meet, moreover if the participants do not know at all about the other culture. It is caused by the cultural variability of the culture itself, to where it belongs to.

To know the influence of culture in communication, the researcher uses James W. Neulip theory to group both cultures into five dimensions of cultural variability, individualism-collectivism, high-low context, value orientation, power distance, and uncertainty avoidance.

In conclusion, although American and Chinese seem to be the contrary, actually they are not. It is just the tendency to which group they belong to. China is a high context culture which has tendency into collectivism. China also has many basic values which guide them undergo their life. It has a large power distance and also large uncertainty avoidance. America is vice versa.

In addition, culture is not static but rather dynamic. And there is no culture which is purely or entirely collectivism or individualism. When a person does not understand the other culture and there is a condition which forces him/her to make a contact, misunderstanding is the effect. A small misunderstanding can endanger someone's life.

B. Suggestion

Based on the result of the study, the researcher has some suggestions that can be useful for the language learner and the next researchers. For the language learners, studying about intercultural communication is very useful and helpful, especially when you work in the work world. By understanding other cultures, it will elude a conflict which can come up anytime. The researcher also suggests that this research can be followed by other researcher who can develop and dig deeper about intercultural communication, especially in Indonesia.