## **CHAPTER V**

## **CONCLUSION**

This chapter contains conclusion in short presentation of the description in finding and discussion. The suggestion is also provided in this chapter to give some suggestion conducted to the significance of the research or to be a reference for another researcher.

## A. Conclusion

The conclusion can be drawn from the analysis of the data and the findings is that online-discussion forum shows the various use of communication strategies. The both strategies of reduction and achievement strategies were used by non-native speakers to negotiate meaning. Message reduction, approximation, literal translation, asking for clarification, word coinage, over explicitness, language switch, use all purpose of word, foreignizing and non-linguistic strategies was found in this study.

In reduction strategies, there is only message reduction strategy to negotiate meaning. The finding showed that message reduction users tended to negotiate the meaning by lexical, they seem careless with grammatical system and focus only on the meaning. This was reflected by the findings that grammatical errors occurred in the message execution. This may be related to the influence of English proficiency, that speakers prefer to pay attention in meaning rather than the form. Furthermore,

negotiation of meaning, by default, primarily focuses on mutual understanding, thereby the speakers' attention is more likely to be on the meaning of language, not form.

In the process of negotiation meaning, non-native speaker showed a wide use of communication strategies. They are not using communication strategies as only to solve the linguistic problem, but also to create comfortable communication and make flowing communicative interactions. It is reflected by the findings, that users of compensatory strategies used the strategies in difference purpose. Communication strategies seems to use in achieving certain effect in communication, besides using it as only to solve a communication problem.

We know that the level of non-native speaker's proficiency in English is various. That is why communication strategies are needed to make smoother communication and comfortable circumstances. Both of the interlocutors can achieve the communicative goal by adapting communication strategies without worrying about the English proficiency. The lower-proficient users can use communication strategies as tool to solve the linguistic problem, while the higher-proficient users can adapt the strategy to maximize their intended meaning.

Since the communication is done only through the text only without any facial expression or gesture that was used in face-to-face communication, The use of communication strategies can be more essential and more frequent, because it can cover the use of gesture or facial expression by using emoticon, symbols or another para-linguistic strategies.

In sum, communication strategies is essential and useful. It is not only help non-native to solve communication problem, but also to achieve communicative interaction, create expressive and comfortable interaction.

## **B. Suggestion**

From the findings and discussion, it is hopefully for the readers to aware with these strategies. Although the strategies seem to work naturally, these strategies still useful to be adapted in order to maintain communication problem or maximizing the interaction in online-discussion forum. For the next study in the same topic, it is suggested to explore more about the strategies that non-native used in online-discussion forum and to do the research in wider field.