

REFERENCES

- Ary, D., et., al. (2002). *Introduction to research in education*. 6th edition. California: Wadsworth Group/Thomson Learning Inc.
- Brown, P., & Levinson, S., C. (1987). *Politeness: Some universals in language usage*. Cambridge: Cambridge University Press.
- Farida, R. (2014). *Politeness strategies used in Elizabeth Gilberts's novel "Eat, pray, love"*. Kediri: English Department, Faculty of Education, State College for Islamic Studies (STAIN) Kediri.
- Fitriana, Y. (2007). *Politeness strategies in John Grisham's novel "The Client"*. Malang: University of Malang.
- Foley, W. (1997). *Anthropological linguistics: An introduction*. Oxford: Basil Blackwell.
- Gartside, L. (1986). *Modern business correspondence*. Jakarta: Bimapura Aksara.
- Goffman, E. (1967). *Interaction rituals: Essays in face-to-face behavior*. New York: Anchor Books.
- Hidayah, N. (2016). *An analysis of politeness strategies used by the main characters in Black Swan movie*. Kediri: English Department, Faculty of Education, State College for Islamic Studies (STAIN) Kediri.
- Leech, G., N. (1983). *Principles of pragmatics*. New York: Longman Group Limited.
- Lowry, L. (1993). *The Giver*. New York: Random House Children's Books, a division of Random House, Inc.
- Maharani, S., A., I. (2017). *Politeness maxim of main character in secret forgiven*. *Jurnal Bahasa Lingua Scientia*, 9 (1), 1-14.
- Moleong, L., J. (2001). *Metode penelitian kualitatif*. Bandung: C.V Remaja Rosdakarya.
- Moleong, L., J. (2004). *Metode penelitian kualitatif*. Bandung: C.V Remaja Rosdakarya.

- Napitapulu, H. (2009). An analysis of the main characters conflict in Nathaniel Hawthorne's "The scarlett letter". Medan: English Literature Department. Faculty of Letters, University of North Sumatera.
- Ogiermann, E. (2009). *On apologizing in negative and positive politeness cultures*. The Netherlands: John Benjamins Publishing Company.
- Sarjannah. (2013). *The figurative language in the novel entitled "To silas marner" by George Eliot*. Cirebon: English Department of Tarbiyah Faculty of IAIN Syekh Nurjati.
- Watts, R., Sahiko, I., & Konrad, E. (1992). *Introduction politeness in language: Studies in its history, theory and practice*. Berlin: Moutonde Gruyter.
- Wellek, R., & Warren, A. (1956). *Theory of literature*. New York: Harcourt, Brace & World. Inc.