

## APPENDIX

### A. TABLES

Table 1. General Result of the research

<b>R</b>	<b>MALE</b>			<b>FEMALE</b>		
	<b>AS</b>	<b>F</b>	<b>%</b>	<b>AS</b>	<b>F</b>	<b>%</b>
1.	EXPL	158	52,66 %	EXPL	163	54,33 %
2.	REPR	69	23 %	REPR	68	22,67 %
3.	<b>NA</b>	<b>33</b>	<b>11 %</b>	<b>IFID</b>	<b>31</b>	<b>10,33 %</b>
4.	IFID	27	9 %	FORB	20	6,67 %
5.	FORB	12	4 %	<b>NA</b>	<b>12</b>	<b>4 %</b>
6.	RESP	1	0,33 %	RESP	6	2 %
=		300	100 %		300	100 %

Note:

R : Rank

AS : Apology Strategies

F : Frequencies

% : Percentage

NO : No Apology

= : Total

Table 2. The frequencies of the use of apology strategies by male respondents

<b>S / RF</b>	<b>NA</b>	<b>IFID</b>	<b>EXPL</b>	<b>RESP</b>	<b>REPR</b>	<b>FORB</b>	<b>TOTAL</b>
1.=Age =Dom - Dis	-	6	5	-	19	-	30
2.=Age =Dom - Dis	-	4	20	-	2	5	31
3.+H. Age +H. Dom + Dis	1	-	27	-	1	-	29
4.+H. Age + H. Dom + Dis	5	4	18	-	2	1	30
5.=Age =Dom =Dis	1	-	28	-	1	-	30
6.=Age =Dom =Dis	3	1	19	-	7	-	30
7.+H. Age +H. Dom +Dis	10	8	10	-	-	2	30
8. +H. Age +H. Dom +Dis	3	1	21	1	1	3	30
9.+S. Age + S. Dom -Dis	4	2	8	-	15	1	30
10.+S. Age +S. Dom -Dis	5	1	3	-	21	-	30
<b>TOTAL</b>	<b>33</b>	<b>27</b>	<b>158</b>	<b>1</b>	<b>69</b>	<b>12</b>	<b>300</b>
<b>PERCENTAGE</b>	<b>11 %</b>	<b>9%</b>	<b>52,67</b> <b>%</b>	<b>0,33</b> <b>%</b>	<b>23 %</b>	<b>4 %</b>	<b>100 %</b>

Key:

- + H. Age : Hearer is older than speaker
- + S. Age : Speaker is older than hearer
- = Age : Both are of almost equal age
- + H. Dom : Hearer has social dominance
- + S. Dom : Speaker has social dominance

- = Dom : No one has dominance over other  
 -Dis : No social distance between speaker and hearer  
 +Dis : There is social distance between speaker and hearer  
 S : Situation  
 RF : Relational Features  
 NA : No Apology

Table 3. The frequencies of the use of apology strategies by female respondents

<b>S/ RF (Age, Dominance, Distance)</b>	<b>NA</b>	<b>IFID</b>	<b>EXPL</b>	<b>RESP</b>	<b>REPR</b>	<b>FORB</b>	<b>TOTAL</b>
1.=Age =Dom -Dis	-	4	8	3	15	-	30
2.=Age =Dom -Dis	2	4	18	-	1	5	30
3.+H. Age +H. Dom + Dis	1	2	23	-	2	2	30
4.+H. Age + H. Dom + Dis	-	1	20	2	3	4	30
5.=Age =Dom =Dis	1	1	28	-	-	-	30
6.=Age =Dom =Dis	-	1	21	-	8	-	30
7.+H. Age +H. Dom +Dis	5	8	13	-	1	4	31
8. +H. Age +H.Dom +Dis	3	7	13	1	3	2	29
9.+S. Age + S. Dom -Dis	-	2	13	-	12	3	30
10.+S. Age +S. Dom -Dis	-	1	6	-	23	-	30
<b>TOTAL</b>	<b>12</b>	<b>31</b>	<b>163</b>	<b>6</b>	<b>68</b>	<b>68</b>	<b>300</b>
<b>PERCENTAGE</b>	<b>4</b> <b>%</b>	<b>10,33</b> <b>%</b>	<b>54,33</b> <b>%</b>	<b>2 %</b>	<b>22,67</b> <b>%</b>	<b>6,67 %</b>	<b>100 %</b>

Key:

- + H. Age : Hearer is older than speaker
- + S. Age : Speaker is older than hearer
- = Age : Both are of almost equal age
- + H. Dom : Hearer has social dominance
- + S. Dom : Speaker has social dominance
- = Dom : No one has dominance over other
- Dis : No social distance between speaker and hearer
- +Dis : There is social distance between speaker and hearer
- S : Situation
- RF : Relational Features
- NA : No Apology

Table 4. The differences between male and female in the use of apology strategies.

R	MALE			FEMALE		
	AS	F	P	AS	F	P
1.	EXPL	158	52,66 %	EXPL	163	54,33 %
2.	REPR	69	23 %	REPR	68	22,67 %
3.	NA	33	11 %	IFID	31	10,33 %
4.	IFID	27	9 %	FORB	20	6,67 %
5.	FORB	12	4 %	NA	12	4 %
6.	RESP	1	0,33 %	RESP	6	2 %
=		300	100 %		300	100 %

Note:

R : Rank

AS : Apology Strategies

NA : No Apology

F : Frequencies

% : Percentage

= : Tota

Table 5. The rank of the use of apology strategies by male respondents

<b>RANK</b>	<b>APOLOGY STRATEGIES</b>	<b>FREQUENCY</b>	<b>PERCENTAGE</b>
<b>1.</b>	EXPL	158	52,66 %
<b>2.</b>	REPR	69	23 %
<b>3.</b>	NO APOLOGY	33	11 %
<b>4.</b>	IFID	27	9 %
<b>5.</b>	FORB	12	4 %
<b>6.</b>	RESP	1	0,33 %
<b>TOTAL</b>		300	100

Table 6. The rank of the use of apology strategies by female respondents

<b>RANK</b>	<b>APOLOGY STRATEGIES</b>	<b>FREQUENCY</b>	<b>PERCENTAGE</b>
<b>1.</b>	EXPL	163	54,33 %
<b>2.</b>	REPR	68	22,67 %
<b>3.</b>	IFID	31	10,33 %
<b>4.</b>	FORB	20	6,67 %
<b>5.</b>	NO APOLOGY	12	4 %
<b>6.</b>	RESP	6	2 %
<b>TOTAL</b>		300	100 %

**B. Research Instrument or Discourse Completion Test (DCT)**

**1. Instrument used in this research.**

**This open questionnaire DCT (Discourse Completion Test) will be used in to collect data for the study of apology strategies used by male and female students of MTI's student at Gading Mangu Boarding School.**

**Name** \_\_\_\_\_

**Age** ----- **Gender** ----- **Degree**-----

**Mother Tongue**----- **Resident of city/ town/ village**-----

**Please read the following situations carefully and imagine yourself in these situations practically and write down your reaction under each situation.**

1. You have borrowed your class fellow's book and you got an accident that make the book was broke. What would you say when you return the book?

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2. You have been supposed to meet your class fellow at the school library but you get there an hour later. What would you say, when you apologize with your class fellow?

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3. You were to submit an assignment to the teacher but due to ill health, you have not been able to even attend the class. What would you say to your teacher the next session you attend the class?

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4. You were to discuss some of your problems with your teacher but due to a dormitory problem, you came 45 minutes late. What would you say to your supervisor as you see him/her?

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5. Someday you got diarrhea, and really have to go to toilet. When you come there, the toilet is very crowded of people who stand in queue. How do you apologize to the people who stand in queue?

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6. You promise to reach your friend's room in her/ his birthday. But you couldn't leave the dormitory because of some duties from your supervisor. What would you say to your friend when you meet her/him someday?

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7. You were getting late from the class, and hurriedly run toward the class. While going upstairs, you dashes with one of school officers. How would you react??

-----

8. You were given a form to fill in and return for getting library card but you lost the form. What would you say to the librarian when you meet him/her??

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9. You have promised your younger sister/brother to take her/him to the park in Saturday evening in the next holiday, but on Friday evening some of your friends came to meet you and stay in your home till Saturday night, you couldn't go with him/her. You have forgotten to do so. What would you say to him/ her?

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10. When you got holiday, on the way back to home you were to bring 'a yummy cake' for your little sister. But when you come to the seller, it's sold out. What would you say to your brother/sister on reaching home?

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## 2. Instrument used in previous research.

**This open questionnaire (Discourse Completion Test) will be used in to collect data for the study of Urdu apologetic utterances.**

Age ----- Gender ----- Degree-----  
----

Mother Tongue----- Resident of city/ town/ village-----  
-----

**Please read the following situations carefully and imagine yourself in these situations practically and write down your reaction under each situation.**

• You have borrowed your class fellow's book and any child at your home tore some of its pages. What would you say when you return the book?  
-----

• You have been supposed to meet your class fellow at the university library but you get there an hour later. What would you say, when you apologize with your class fellow?  
-----

• You were to submit an assignment to the teacher but due to ill health, you have not been able to even attend the class. What would you say to your professor the next session you attend the class?  
-----

• You were to discuss some of your problems with your teacher but due to a traffic jam, you came 45 minutes late. What would you say to your supervisor as you see him/her?  
-----

• You promised with your friend to go for outing, but at the nick of time you got an urgent piece of work at home and couldn't go with him/her. How would you apologize with your friend?  
-----

• You promised to reach at your friend's house at his/her marriage two days before the ceremony. But you couldn't get leave from university. What would you say to your friend when you meet him/her at the marriage ceremony?  
-----

• You were getting late from the class and hurriedly ran towards the class. While going upstairs you dashed with one university officers. How would you react?  
-----

• You were given a form to fill in and return for getting library card but you lost the form. What would you say to the librarian when you meet him/her?  
-----

• You have promised your younger sister/brother to take her/him to the park on Sunday but on Sunday evening some of your friends came to meet you and you couldn't go with him/her. You have forgotten to do so. What would you say to her/him?



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- On the way back to home from university, you were to bring ‘Gool Gappas’ for your younger brother/sister. But due to strike you got late and couldn’t bring Gool Gappas. What would you say to your brother/sister on reaching home?

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**C. The examples of the use of apology strategies by male and female respondents.**

**a. Male Responses**

1. Situation 1

Apology Strategy	Example of expression	Subcategories
IFID	<u>I’m sorry</u> , I broke it.	An expression of regret
EXPL	I do apologize and <u>explain the accident that make the book was broke.</u>	Explanation
RESP	-	
REPR	I’m sorry, yesterday I broke your book, and now I’ll give it back to you and <u>I’ll change it tomorrow.</u>	An expression of regret and an offer of repair
FORB	-	
NO APOLOGY	-	

2. Situation 2

Apology Strategy	Example of expression	Subcategories
IFID	<u>I’m sorry</u> , I am late	An expression of regret
EXPL	I’m sorry, <u>I forget about it, because many activities that I have.</u>	An expression of regret and an explanation.
RESP	-	-
REPR	Sorry for coming late, <u>what can I do to make it better?</u>	Regret and an offer of repair.
FORB	I am sorry for my late, <u>I try not to do it</u>	An offer of repair

	<u>anymore</u> , but it's certainly with the permission of Allah	
NO APOLOGY	-	-

### 3. Situation 3

Apology Strategy	Example of expression	Subcategories
IFID	-	-
EXPL	I'm sorry sir, <u>I was getting sick</u> , so I just can submit it now.	An expression of regret and an explanation
RESP	-	-
REPR	I was sick, but <u>I will give the better in the next session</u>	An explanation and an offer of repair
FORB	-	-
NO APOLOGY	Missing value from the respondents	-

### 4. Situation 4

Apology Strategy	Example of expression	Subcategories
IFID	<u>I'm sorry</u> for coming late	An expression of regret
EXPL	Sorry for coming late, <u>because there was a problem afflicting me yesterday.</u>	An expression of regret and explanation.
RESP	-	-
REPR	I will be honest and <u>ready if the supervisor give me punishment as the consequence.</u>	An explanation and an offer of repair.
FORB	I'm sorry for my late, <u>I will not repeat again.</u>	An expression of regret and a promise of forbearance
NO APOLOGY	Excuse me sir, can I meet you?	Polite request

### 5. Situation 5

Apology Strategy	Example of expression	Subcategories
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IFID	-	-
EXPL	Excuse me, may I come in first? <u>I got diarrhea</u>	An explanation
RESP	-	-
REPR	May I enter first, and <u>I'll give you something.</u>	An offer or repair
FORB	-	-
NO APOLOGY	Missing value from the respondent	

#### 6. Situation 6

Apology Strategy	Example of expression	Subcategories
IFID	Sorry	An expression of regret
EXPL	Sorry buddy, <u>I wouldn't go to your room due to some duties from my supervisor.</u>	Expression of regret and explanation
RESP	-	-
REPR	I'm sorry, I can't come to your birthday because I have some duties, but <u>I'll give you a gift.</u>	Expression of regret, explanation, and an offer of repair.
FORB	-	-
NO APOLOGY	Missing value from the respondents	-

#### 7. Situation 7

Apology Strategy	Example of expression	Subcategories
IFID	Sorry, it's unintentionally	An expression of regret and expressing lack of intent
EXPL	I apologize, and <u>tell him what's going on just now.</u>	An offer of apology and explanation.
RESP	-	-
REPR	I'm sorry, <u>are you OK? If not let's go to hospital.</u>	An expression of regret and an offer of repair

FORB	I'm sorry for my deed sir, <u>I promise it will not happened anymore.</u>	An expression of regret and a promise of forbearance.
NO APOLOGY	Greeting, shaking hand, and directly come to the class.	

8. Situation 8

Apology Strategy	Example of expression	Subcategories
IFID	-	-
EXPL	Sir, I'm sorry, <u>I forgotten where I put the form.</u> May I ask anymore?	Expression of regret and an explanation
RESP	<u>This is my fault</u> to lost the form, I'm sorry.	Accepting the blame
REPR	I'm sorry, I lost the card. <u>What should I do to make it better?</u>	An expression of regret and an offer of repair.
FORB	I'm sorry sir, I lost the form, and <u>I promise I will never do it anymore.</u>	Expression of regret and a promise of forbearance.
NO APOLOGY	Would you like to give me another form in order I can get in to library.	No apology expression

9. Situation 9

Apology Strategy	Example of expression	Subcategories
IFID	Sorry	An expression of regret
EXPL	I'm sorry, <u>I forgot my promise to take you to the park.</u>	An expression of regret and an explanation
RESP	-	-
REPR	Oh my beautiful sister, <u>we can go to the better park tomorrow.</u>	An offer of repair
FORB	I'm sorry for my mistake, <u>I'll not do it anymore.</u>	An expression of regret and a promise of forbearance.

NO APOLOGY	Missing value from the respondent	
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10. Situation 10

Apology Strategy	Example of expression	Subcategories
IFID	-	-
EXPL	Sorry, I hope you understand <u>because it has sold out.</u>	Express of regret and an explanation
RESP	-	-
REPR	I'm sorry sist, I can't bring your favorite cake, <u>but I bring some cloth for you.</u>	Expression of regret and an offer of repair
FORB	-	-
NO APOLOGY	Do I have a brother like you? :D	Joke

**b. Female Responses**

1. Situation 1

Apology Strategy	Example of expression	Subcategories
IFID	<u>I'm sorry</u> , your book was broke of me.	An expression of regret
EXPL	I'm sorry, <u>there was an accident which make your book was broke</u>	An expression of regret and explanation.
RESP	I am so sorry, <u>it my fault.</u>	An expression of regret and accepting blame
REPR	Sorry, this is your book.. <u>I've tried to repair it, but it isn't as good as before, and I'll change it then</u>	Expression of regret and an offer of repair.
FORB	-	-
NO APOLOGY	-	-

2. Situation 2

Apology Strategy	Example of expression	Subcategories
IFID	<u>Sorry</u> for making you disappointed.	An expression of regret.
EXPL	I'm sorry, I late <u>because I get a traffic jam.</u>	An expression of regret and explanation

RESP	-	-
REPR	Sorry, I'm out of the time. I know you've been waiting for long time. Sorry, there was an accident on the way I come here, and as my apology, <u>I treat you then.. let's go to canteen..</u>	An intensified regret, explanation, and an offer of repair.
FORB	I'm sorry for coming late, because I just did something very important, and <u>I will not come late again if I have a promise.</u>	An expression of regret, explanation and a promise of forbearance.
NO APOLOGY	Missing value from the respondent	-

### 3. Situation 3

Apology Strategy	Example of expression	Subcategories
IFID	I'm sorry, I couldn't attend the class yesterday.	An expression of regret.
EXPL	I'm sorry miss, <u>I haven't submit my assignment yesterday, because of sick.</u>	An expression of regret and explanation.
RESP	-	-
REPR	Sir, I got ill yesterday, because of that I can't attend the class. <u>You can give me additional homework to fill my blank score.</u>	An explanation and an offer of repair.
FORB	Mam, I so sorry, I haven't done my assignment because of sick. Please give me time to do it, <u>it will not be late anymore.</u>	An expression of regret, explanation and a promise of forbearance.
NO APOLOGY	Missing value from the respondent.	

### 4. Situation 4

Apology Strategy	Example of expression	Subcategories
IFID	<u>I'm sorry</u> , I don't have any intention to do this. Could you forgive me?	An expression of regret, expressing lack of

		intention, and a request for forgiveness.
EXPL	I'm sorry, I come 45 minutes late. <u>Just now there is problem in my dormitory.</u>	An expression of regret and an explanation
RESP	Hi sir, I'm sorry for coming late., because I have to do something. <u>Yeea, it's my mistake.</u>	An expression of regret, explanation and accepting the blame
REPR	Sir, I do really sorry for coming late. <u>If you command me to write statement letter, I will do it.</u>	An expression of regret and an offer of repair.
FORB	I apologize sir. <u>I'll try not to do it anymore.</u>	An offer of apology, and a promise for forbearance.
NO APOLOGY	Missing value from the respondent	

#### 5. Situation 5

Apology Strategy	Example of expression	Subcategories
IFID	<u>Sorry</u> , can I take the time before you?	Expressing regret and polite request
EXPL	I'm sorry guys, <u>I got diarrhea. May I come first, I can't stand anymore.!</u>	An expression of regret, and an explanation.
RESP	-	-
REPR	-	-
FORB	-	-
NO APOLOGY	Missing value from the respondent	

#### 6. Situation 6

Apology Strategy	Example of expression	Subcategories
IFID	Hello. I'm so sorry can't come on your birthday.	
EXPL	My friend, I'm sorry. <u>Yesterday I can't attend your birthday because I have</u>	An expression of regret and an explanation

	<u>some jobs from my supervisor and it's really important.</u>	
RESP	-	-
REPR	I'm so sorry, I can't visit you on your birthday. How about the day out yesterday? <u>I'll pay on you.</u>	An expression of regret and an offer of repair.
FORB	-	-
NO APOLOGY	-	-

### 7. Situation 7

Apology Strategy	Example of expression	Subcategories
IFID	I'm sorry madam.	An expression of regret.
EXPL	Please forgive me, <u>because I'm late for going to school, because I just got some duties from my supervisor and I have hurriedly run toward the class.</u>	Asking for forgiveness and an explanation
RESP	Oh sir, <u>I don't mean to do it.</u> I'm so sorry.	Expressing the lack of intent and regret
REPR	Sorry sir, I'm unintentionally to do that. I have been late. <u>What should I do for you? Ooh, I will clean it sum up.</u>	An expression of regret. Expressing lack of intention and an offer of repair
FORB	Hi sir, I'm late. I'm so sorry, would you like to leave me enter to my class? <u>I'll not do this anymore. I promise</u>	Polite request and a promise for forbearance.
NO APOLOGY	Sir, how's life? :D	No apology, and joke.

### 8. Situation 8

Apology Strategy	Example of expression	Subcategories
IFID	Madam, <u>I'm sorry.</u> I lost the form you gave me.	An expression of regret.



EXPL	Excuse me sir, anyway I want ask you a new form because <u>yesterday I really forgotten, then I left my form and it's lost now. May I?</u>	A polite request, and an explanation
RESP	Hi sir. Sorry for the lost form. <u>I was careless. I know it's bad, but could you give me another form?</u>	An expression of regret, and accepting the blame
REPR	Miss, I'm sorry, because my form is lost. <u>What can I do for you?</u>	An expression of regret and an offer of repair
FORB	Sorry sir, the form is lost, <u>but I promise I will not be clumsy again.</u>	An expression of regret, and a promise of forbearance
NO APOLOGY	Missing value from the respondent	

#### 9. Situation 9

Apology Strategy	Example of expression	Subcategories
IFID	-	-
EXPL	Ooh gosh, <u>I have forgotten to take you up yesterday. Suddenly my friends came to our home and I couldn't leave them.</u> I'm sorry for this.	An explanation and an expression of regret.
RESP	-	-
REPR	Hi my little sister. I'm really sorry, I have forgotten my promise. <u>Let's go to the park on next Saturday, I promise I will buy ice cream for you, insyaAllah.</u>	An expression of regret, an offer of repair.
FORB	I'm so sorry my sister, I can't filled my promise. <u>I will not repeat my mistake, OK.</u>	An expression of regret and a promise of forbearance.
NO APOLOGY	-	-

10. Situation 10

Apology Strategy	Example of expression	Subcategories
IFID	Oh bro, <u>sorry</u> for that.	An expression of regret.
EXPL	<u>Actually I want give you, but unfortunately it's sold out when I arrived there. I'm so sorry.</u>	An explanation and an expression of regret.
RESP	-	-
REPR	Sorry, a yummy cake you want was sold out, <u>but I bring another, that's more delicious for you.</u>	An expression of regret and an offer of repair.
FORB	-	-
NO APOLOGY	-	-

## **CURRICULUM VITAE**

Name : NURUL FARIKHATUS SHOLIKHAH  
Place/ date of birth : Banyumas, 11 of February 1994  
Address : Pecikalan, RT 03 RW 06 Kec. Wangon  
Kab. Banyumas  
Phone Number : 085725078723  
Nationality : Indonesia  
Sex : Female  
Religion : Islam

### Parents' Name

- Father : H. Mohammad Wahyudin M.Pd
- Mother : Hj. Ning Ihtiyati S.Ag

### Educational Background

- TK AISYIYAH WANGON 1 : 1999
  - MI MUHMMADIYAH WANGON : 2005
  - DARUSSALAM ISLAMIC BOARDING SCHOOL : 2011
  - PONDOK AL ISHLAH BONDOWOSO : 2012
  - STAIN KEDIRI : 2013
- untill now

## **CURRICULUM VITAE**

Name : Nurul Farikhatus Sholikhah  
Place/ Date of Birth : Banyumas, 11 Februari 1994  
Address : Pecikalan, RT 01 RW 06, Kec. Wangon  
Kab. Banyumas Prov. Jawa Tengah  
Nationality : Indonesia  
Sex : Female  
Religion : Islam

### Parents' Name

- Father : H. Mohammad Wahyudin, M.Pd
- Mother: Hj. Ning Ihtiyati, S.Ag

### Educational Background

- TK AISYIYAH WANGON 1 : 1999
- MI MUHAMMADIYAH WANGON : 2005
- DARUSSALAM ISLAMIC BOARDING SCHOOL : 2011
- PONDOK PESANTREN AL-ISHLAH BONDOWOSO : 2012
- STAIN KEDIRI : 2013- 2017

## LEMBAR PERSETUJUAN UNGGAH KARYA ILMIAH

Yang bertanda tangan di bawah ini:

Nama : Nurul Farikhatus Sholikhah

NIM : 932211913

Jurusan/ Prodi : Tarbiyah / TBI

Angkatan masuk : 2013

No. HP : 085725078723

Bersedia untuk diunggah karya skripsi/ tesis saya agar dapat dimanfaatkan untuk kajian ilmiah dan manfaat pembelajaran yang lain. Semua isi dan konten yang ada dalam karya ilmiah ini merupakan tanggung jawab saya sebagai penulis karya ilmiah.

Demikian surat pernyataan ini saya buat sengan sebenarnya.

Kediri, 19 Desember 2017

Tertanda

Nurul Farikhatus Sholikhah

932211913